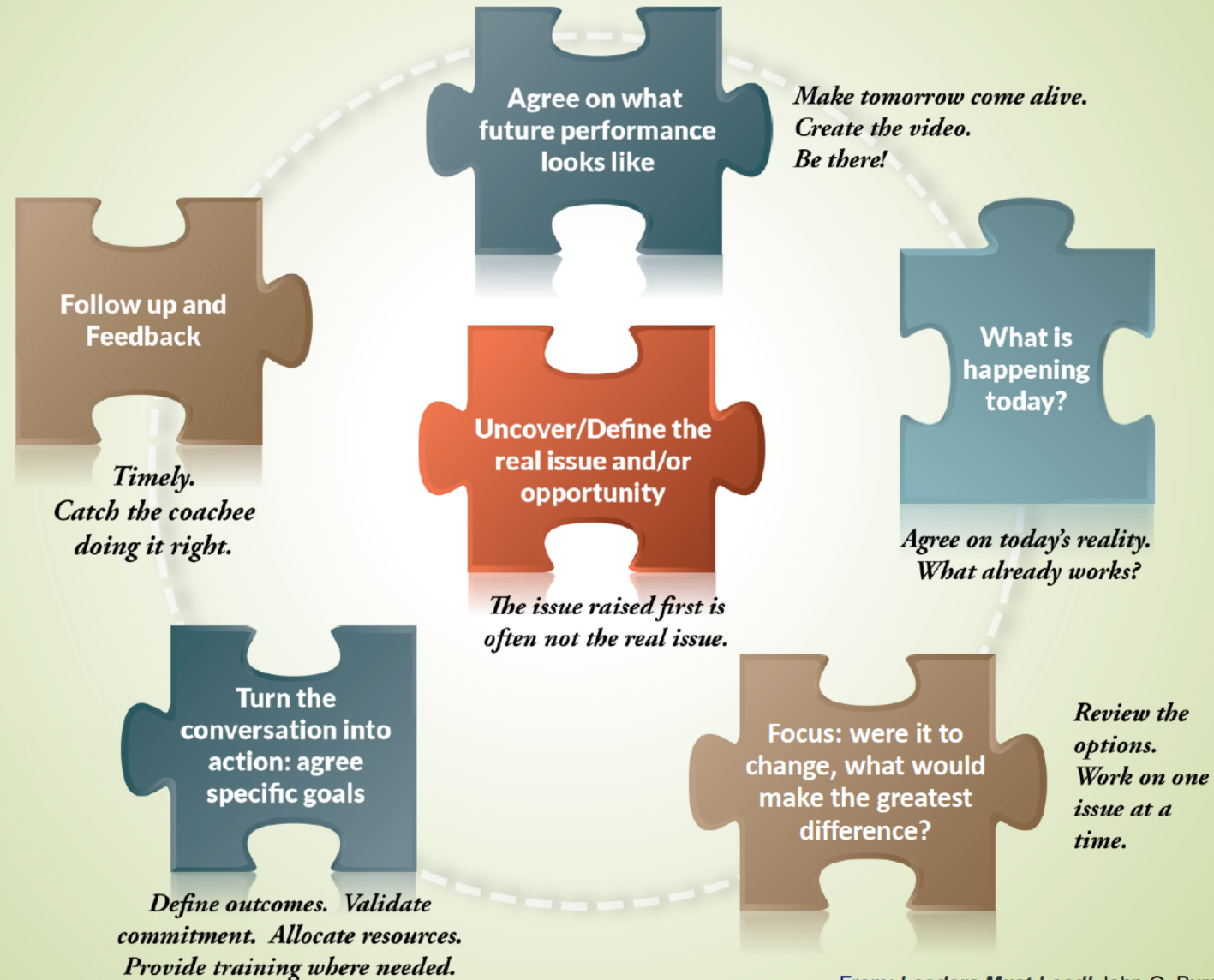


The Coaching Conversation



From: *Leaders Must Lead!* John O. Burdett (2003).